The Immigration is pleased to advise that online Visa module will be officially launched and go live on Monday, 10/11/2025 through the Immi-Hub portal. You can access the Immi-Hub portal via ImmiHub | Fiji Immigration Department.

The current JotForm portal for visa applications will be close on Sunday, 09/11/2025.

Please refer below the steps to follow to submit the visa application through the Fiji Immigration ImmiHub Portal.

### **Step-by-Step Guide**

#### 1. Visit the Fiji Immigration Website

Go to the official Fiji Immigration website and click on the "ImmiHub" button to access the welcome page.

### 2. Start Your Application

Click the "Get Started" button under the Individual section.

## 3. Sign Up / Register

- Create an account by entering your correct personal and contact details.
- o An **OTP** (**One-Time Password**) will be sent to your registered email address.
- Enter the OTP and set your password to complete registration.

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## 4. Log In

Log in to the ImmiHub portal using your registered email address and the password you created.

# 5. Select Visa Type

# Click "Apply for Visitor Visa."

o Browse through the available visa categories.

- Select the appropriate visa type and your nationality.
- Continue following the on-screen steps until you reach the Instruction Page.

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### 5. Prepare Your Documents

Review the list of required documents on the Instruction Page and prepare them before proceeding.

## 7. Begin the Application

- Choose whether you are travelling as an **Individual** or a **Group**.
- o If applying as a group, create a **Group ID** in the first application and use the same Group ID for all group members' applications.

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#### 8. Submit & Make Payment

Complete the application form and make your payment securely through the portal.

## 9. Application Processing

After successful payment, your application will be submitted for processing.

#### 10. Receive Notification

Once a decision has been made, you will receive an **email notification** regarding the outcome of your application.

#### **Important Note**

Please ensure that you provide a **valid and correct email address** during registration. All notifications, including OTPs and visa updates, will be automatically sent to this email address.